

Terms & Conditions – Meet & Greet Service

1. FAB Credit Cardholders are entitled to avail Meet & Greet Services at Abu Dhabi and Dubai Airport when they book their flight ticket on their eligible credit cards.
2. The eligible FAB Credit Cards and the entitlements are as follows:

FAB Credit Card	Number of services (per annum)
Al-Futtaim World Elite Real Madrid World Elite	8
FAB Infinite Etihad Infinite	6

How to book the service:

- 1) Primary Cardholder should call the FAB Call Centre on 600 52 5500 or email Meetandgreet@bankfab.com at least 2 working days prior to the required service.
- 2) Cardholder would be sent a Booking Form to his/her given E-mail.
- 3) Required details need to be filled in the form and sent back to the bank's email ID.
- 4) Upon receipt of Booking Form:
 - i. FAB Call Centre will send a booking confirmation to the customer via E-mail
 - ii. A transaction of AED 40 (per person – max. 2 people) or AED 100 (family booking – max. 4 people) would be done on the customer's eligible FAB Credit Card to book the service. This amount would not be reversed by FAB.

Important terms of use:

- 1) To enjoy this service, travel tickets must have been booked, with the eligible FAB Credit Card within the last 90 days from the date of the service booking request
- 2) No show for a confirmed booking will be counted as a service provided
- 3) Meet & Greet Service is offered to the Primary and Supplementary Cardholders of FAB Credit Card up to the combined customer limit as defined by card type. The total number of eligible services are at a customer level, including Primary and Supplementary Cards. In case a customer is holding multiple card types, he/ she will be entitled to avail the maximum benefit offered on the highest card variant he/ she holds.
- 4) If customer exceeds the eligible number of services or did not purchase the ticket using the eligible FAB Credit Card, then in that case, an additional AED 160 (individual bookings) or AED 350 (family bookings) would be charged on the customer's card account for each service and posted accordingly in the credit card statement following the month the service was availed.
